BerthVend

ROLEC
Marina *Services*

CONTROL YOUR MARINA'S UTILITIES, *ANYWHERE, ANYTIME ON ANY DEVICE*

BERTHVEND allows marina operators to control and manage their marina's electric and water services anywhere, anytime on any device whilst providing berth holders with a seamless services provision. BERTHVEND offers a simple to use berth management system, saving time, costs and labour, whilst also allowing berth holders to pay for their services using their smartphone/tablet using the BERTHVEND app.

With the inclusion of modern technologies, BERTHVEND enables marina operators to complete their day-to-day tasks without the requirement for manual intervention. Berth holders are provided with the ability to manage and control their assigned services with the tap of a finger, using the dedicated BERTHVEND app or the Customer Dock (self-service portal).

PAYMENT PARTNERS/ASSOCIATES

Opayo   **VISA**   mastercard   JCB

"A seamless berth services provision for berth holders"

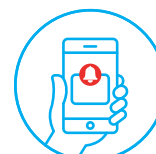## A SELECTION OF BERTHVEND FEATURES

Marina Office Management

Multi Marina HQ

Analytical Feedback
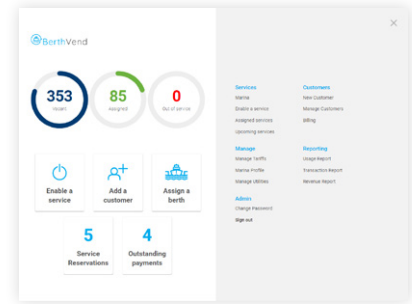
Boat Owner Multi Device Access

Breaker Trip Alert
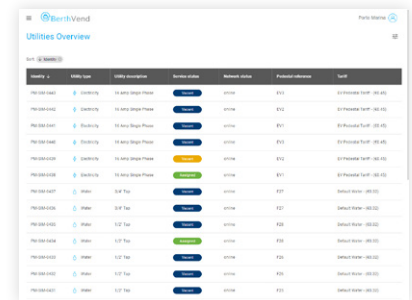
Electrical Socket Auto Disconnect
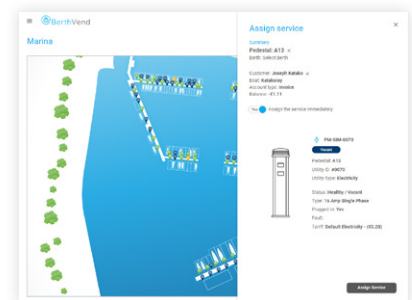
BENEFITS OF BERTHVEND...

...FOR MARINA OPERATORS

Interactive Dashboard
Easy-to-use dashboard which includes visuals of your marina layout.

Electric & Water Meter Readings
All in one place on your portal, without the requirement for manual labour.

Switch Services On/Off Directly via Any Device
Wherever you are, whatever device, switch your utilities on/off with a simple click.

Implement Own Tariffs
Choose your own tariffs for berth holders to pay when using your utilities.

Management of User Accounts
Manage and check your user's accounts and understand their activity at your marina berths.

Exportable Data
Download your consumption data and reports directly to your devices.

Remote Firmware Updates
No more costly engineers on-site – all updates will be completed remotely.

Reservation of Utilities for Visitors
Allow your visitors to reserve your marina utilities prior to their visit.

Visibility of Overall Site Electric & Water Consumption
Get to know exactly how much of your utilities are used by your berth holders.

Assign Services to Boat Name
Make identifying the berth holder's consumption easier by assigning services to the boat's name.

Pre-pay & Post-pay Options
A flexible offering, providing choice to your berth holders.

Billing & Payment Chasing Facilities
Ensure your berth holder's bills are paid on time.

Flotilla & Charter Billing
A hassle-free solution to bill groups of berth holders.

Menu Dashboard Screen

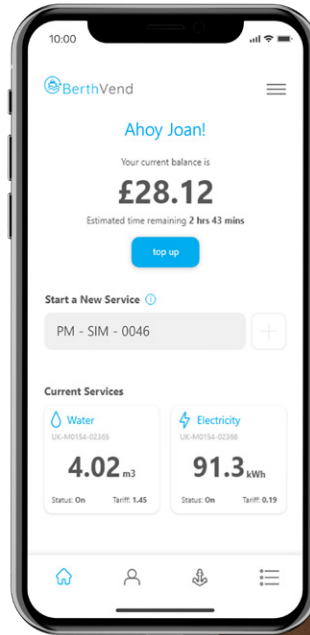Utilities Overview Screen

Assign Service Screen
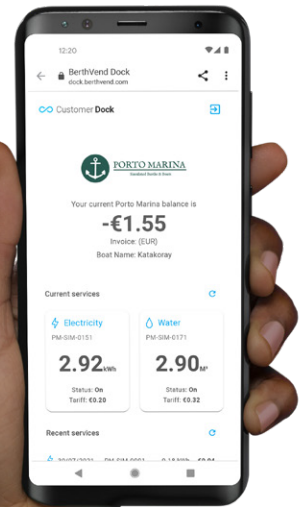
BENEFITS OF BERTHVEND...

...FOR BERTH HOLDERS

✓ **Personal Account & Virtual Wallet**
Berth holders can create an account and pay for services via their online wallet.

✓ **In-Session Low Balance Alerts**
Get notified via SMS, email & push marketing when balance is low.

✓ **Outstanding Payment Reminders**
Ensure that all of your bills are paid on time with payment reminders to your inbox.

✓ **Automatic Top-Up Facility**
When balance is running low, automatically top-up your virtual wallet.

✓ **Customer Dock** (self-service portal)
Independently switch on/off assigned services using mobile phone/tablet.

✓ **Pre-pay & Post-pay Options**
Pay for utilities using the virtual wallet or for long-term berth holder, after utilities are used.

BerthVend App Home Screen   Customer Dock Screen

THE BERTHVEND APP FEATURES

Virtual Wallet
Know your balance, top up & pay for services

Start, Stop & Pause Services
Control when you want to use the marina's services

In-Session Low Balance Alerts
Receive alerts & know when to top-up your account

Historical Data
Understand your transaction history & export data

Add Your Boat
Making identifying your boat & services used easier

Switch Currencies
Pay using the currency relevant to the marina

Return Your Balance
Return your unused fund to your bank account

Automatic Top-Up
Set your virtual wallet to automatically top up when balance is low

DOWNLOAD THE APP

GET IT ON Google Play

Download on the App Store

3 YEAR DATA MANAGEMENT PRICING & PLANS

Our packages are designed to provide your destination with the best possible solution to meet the needs of your marina and your visitors.

Essential

The Essential BERTHVEND package allows marina operators to manage their services independently. This package enables marina operators and berth holders to benefit from BERTHVEND's standard features, such as unlimited multi-device back-office platform access; remotely switch electric sockets and water taps on/off; berth holder pre-pay & invoice accounts; billing & payment chasing facilities and more.

Marina Office Management

Essential+

The Essential+ BERTHVEND package allows marina operators to manage their services, whilst also enabling berth holders to independently switch on/off their assigned services via the Customer Dock. This package provides all of the features included in the Essential package, but with the inclusion of the Customer Dock.

Marina Office Management + Customer Dock

Premium

The Premium BERTHVEND package provides marinas with a payment platform that enables berth holders to independently manage the assignment and the payment of their services, using the BERTHVEND mobile app. This package provides all the features included Essential+ package, but with the inclusion of the BERTHVEND mobile app, which allows berth holders to use the marina's services without the need to interact with the marina's personnel.

Marina Office Management + Customer Dock + Berth Holder Mobile App

	Essential	Essential+	Premium
BERTH HOLDER ACCESS:			
Via the Marina Office	✓	✓	✓
Customer Dock (Self-Service Portal)		✓	✓
Mobile Phone App (PAYG Via Virtual Wallet)			✓
MARINA OPERATOR MANAGEMENT:			
Unlimited Multi Device Back-Office Platform Access	✓	✓	✓
Services Management Dashboard	✓	✓	✓
View, Assign & Reserve Your Marina Services (Electric, Water, Sanitation & EV Charging)	✓	✓	✓
Remotely Read Individual Electric & Water Meters	✓	✓	✓
Remotely Switch Electric Sockets & Water Taps On/Off	✓	✓	✓
Berth Holder Pre-Pay & Invoice Accounts	✓	✓	✓
Billing & Payment Chasing Facilities	✓	✓	✓
Link Berth Holder Accounts To The Customer Dock (Self-Service Portal)		✓	✓
Independent Berth Holder Access (Via Mobile Phone App)		✓	✓
Real-Time, Historical & Analytical Feedback	✓	✓	✓
Customisable Tariffs & Discount Groups	✓	✓	✓
Manage User Accounts (Credit, Access to Services & Transaction History)	✓	✓	✓
Exportable Data (Revenue & Consumption Reports)	✓	✓	✓
Remote Over The Air Firmware Updates	✓	✓	✓
	3p per socket **3p** per tap (per day)	**4p** per socket **4p** per tap (per day)	**3p** per socket **3p** per tap (per day) **+** Transactions fees of 2.75% + 30p. Plus get Customer Dock – Self-Service Portal for **FREE**!

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